



Fools Hollow & Park Valley Water Companies

1500 W. Deuce of Clubs • Show Low, AZ 85901
(928) 537-1114 x222 • Fax (928) 537-5060

FH Acct# _____

PV Acct# _____

Is water being turned on at your residence? It is strongly recommended that someone be at the residence when that occurs. The water companies are not responsible for problems that occur inside the residence or between the meter and residence, such as leaks, faucets left on and broken shut-off valves.

Service Address _____ Date Service Requested _____

Applicant Name _____ Co-Applicant Name _____

Mailing/Billing Address _____

City _____ State _____ Zip Code _____

Home Phone # _____ Cell # _____ Email _____

If you are a SEASONAL CUSTOMER, please provide the address and phone # for your primary residence

Address _____ City _____ State _____ Zip _____

Phone # _____

Please circle one: *Renting* or *Purchasing Home* or *Own Home Outright*

Applicant Place of Employment _____ Applicant Work Phone # _____

Applicant Driver's License # _____ Applicant Social Security # _____

Co-Applicant Place of Employment _____ Co-Applicant Work Phone # _____

Co-Applicant Driver's License # _____ Co-Applicant Social Security # _____

PLEASE READ THIS IMPORTANT INFORMATION & INITIAL

Initial

- | | |
|---|-------|
| 1. I certify that I am applying for water at the address above under the regulations approved by the Arizona Corporation Commission (ACC). | _____ |
| 2. I agree to pay the water bill by the specified due date each month according to the meter readings and rates established by the ACC, and understand that service is subject to termination for nonpayment. | _____ |
| 3. I understand the water company is responsible for providing water to the meter and any problems related to piping between the meter and residence is my responsibility, per ACC Rule 14-2-407. This includes making sure my shut-off valve is turned on or off to gain or prohibit water flow to residence. | _____ |
| 4. I agree not to deny access to water company equipment by means of fence, wall or other construction. | _____ |
| 5. I understand that the water company is responsible for servicing and turning the meter on and off and that I am not at any time to use or tamper with the water company's meter valve. According to ACC Rule 14-2-410, customers that tamper with the water company's meter may be subject to immediate termination of service without notice. Customers are also responsible for any repair costs associated with a damaged meter due to meter tampering and may be required to pay a deposit to reconnect service if service is disconnected due to meter tampering. | _____ |

Applicant Signature _____ Date _____

Co-applicant Signature _____ Date _____

We appreciate the opportunity to provide you with clean, quality water!

Schedule of Rates

In addition to the collection of its regular rates and charges, the company shall collect from customer their proportionate share of any privilege, sales or use tax in accordance with R14-2-409.D.5.

Monthly Usage Charge:

5/8" Meter	14.00
3/4" Meter	14.00
1" Meter	35.00
1 1/2" Meter	70.00
2" Meter	112.00
3" Meter	210.00
4" Meter	350.00
6" Meter	700.00

Commodity Charge:

Charge per 1,000 gallons \$2.65

Service Line and Meter Installation Charges:

Refundable pursuant to Arizona Corporation Commission (A.C.C.) R14-2-405

5/8" Meter	400.00
3/4" Meter	440.00
1" Meter	500.00
1 1/2" Meter	700.00
2" Meter	1,000.00
3" Meter	1,500.00
4" Meter	2,200.00
6" Meter	4,500.00

Service Charges:

Service	A.C.C. Rule	Charge
Establishment	R14-2-403.D.1	25.00
After Hours Establishment	R14-2-403.D.2	35.00
Reconnection after Termination of Service for Delinquent Payment	R14-2-403.D.1	25.00
Re-establishment w/in 12 Months (Includes seasonal re-establishment)	R14-2-403.D.1	Months off system times monthly minimum
Deposit	R14-2-403.B.7	Per rule
Deposit Interest	R14-2-403.B.3	Per rule
Late Payment Penalty (per month)		1.5%
Meter Reread/If Correct	R14-2-408.C.2	10.00
Meter Test/If Correct	R14-2-408.F	20.00
Deferred Payment (per month)		1.5%
NSF Check	R14-2-409.F	15.00

Monthly Service Charge for Fire Sprinkler:

4" or smaller; 6"; 8"; 10"; and larger than 10":

1% of monthly minimum for a comparable sized meter connection, but not less than \$5.00 per month. The service charge for fire sprinklers is only for service lines separate and distinct from the primary water service line.

You may make a written request for actual water consumption for the prior 12 months. Additionally, we can provide you with the Arizona Corporation Commission's rules and regulations governing water utilities.

Fools Hollow & Park Valley Water Companies



Business Hours:	8:00 am to 4:00 pm, Monday through Friday
Office Location:	Victorian Building, 1500 W. Deuce of Clubs
Mailing Address:	PO Box 484 (FH) or 487 (PV) - Show Low, AZ 85902
Phone:	(928) 537-1114 x222
After Hours Emergency:	(928) 367-7864
Routine Holiday Closures:	New Year's Day, Memorial Day, July 4 th , Labor Day, Thanksgiving and the day after, and Christmas Day

SERVICE

Service activity takes place Monday through Friday. A 24-hour work day notice may be required prior to service taking place. A five working day notice is required for meter installations. It is strongly recommended that customer be at residence on the day when water is turned on.

DEPOSITS

Refundable \$50 Deposit: Deposit must be paid before service is connected and is refunded after 12 consecutive months of service without being delinquent in the payment of 2 or more bills. If 2 or more bills are delinquent in a 12 month time period, deposit is reestablished for another year. If customer leaves prior to 12 months, deposit is refunded within 30 days of discontinuance of service after the final bill has been paid. The interest rate on deposits is calculated annually at the rate of 6%.

Other Deposits: An additional \$50 deposit may be required to reconnect service that has been disconnected due to meter tampering.

RATES

Connection: \$25.00 plus tax, non-refundable.

Water: \$14.00 monthly usage charge, plus \$2.65 commodity charge for each 1,000 gallons of water. Tax is assessed on water rates. The monthly usage charge is a flat fee and not prorated based on service days.

Reconnection after Termination of Service for Delinquent Payment: \$25.00 plus tax, non-refundable.

Reconnections within 12 Months (includes seasonal reconnections): Reconnection fee is \$14.00 plus tax for each month service has been off. If service is reconnected after 12 months, the standard connection fee is charged. 24 hours advanced noticed is required.

Meter Rereads: \$10.00 (plus tax) if original read was correct. When a read is found to be in error, the reread shall be at no charge to the customer.

PAYMENTS

Payments must be received in the office by that month's due date or late charges are assessed. Payments can be made by mail, at the office, or placed in the customer payment box located at the northwest driveway. Make all checks payable to "Fools Hollow Water Company" or "Park Valley Water Company," depending on which company service is with. Customers are charged a \$15 (plus tax) return fee for an NSF Check. If an NSF check is received, future payments may be required to be made by cash or money order. *Any payment not received within 15 days from the date bill was rendered shall be considered delinquent according to the Arizona Corporation Commission.* A notice is sent to customer when service is scheduled to be disconnected. If the water company does receive payment and the customer has not entered into payment arrangements with the water company by 3:00 pm on the date specified in the notice, service is disconnected. Once service is disconnected, a \$25.00 (plus tax) reconnection fee, as well as the total past due amount, must be paid in full before reconnection takes place. Field representatives are strictly prohibited from accepting payments in the field.

METER READS

Meters are typically read during the last week of each month, with not less than 25 days or more than 35 days in between. Billing charges are estimated if weather conditions do not permit meter reading.

BILLING & BILL DUE DATES

Billing charges are based on water consumed in the previous usage period. Monthly bill due dates vary, but are not less than 15 days after bills are rendered.

BACKFLOW TESTING

In cases where the potential for contamination caused by backflow could occur, a backflow prevention assembly must be installed and tested annually at the customer's expense. The water company sends notification as to when the testing needs to take place and, as a convenience, includes a list of individuals in the area certified to perform the testing.